AWIPS II User Functional Evaluation Plan

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Executive Summary

This document describes the plan for performing a User Functional Evaluation (UFE) of the National Oceanic and Atmospheric Administration's (NOAA), National Weather Service (NWS) Advanced Weather Interactive Processing System II (AWIPS II). NWS will use the UFE results, along with other inputs to determine the readiness to perform the AWIPS II Operational Test and Evaluation (OT&E), scheduled for September 2009.

The Government-led UFE will begin in February 2008, following the successful completion of a delivery acceptance test for the Raytheon delivered Task Order #8 (under Contract DG133W-05-CQ-1067). Each subsequent Raytheon delivered task order, through T.O. #11, will include a UFE period of performance which will performed on platforms located at NWS HQ, Regional HQ(s), and Weather Service Forecast Offices(s) (WFO).

A Test Review Group (TRG) will oversee completion of each UFE (one for each T.O. - four in all). The TRG will review UFE activities, classify any problems identified during the UFE, and coordinate resolution of issues/problems discovered. Upon the completion of all UFEs, the TRG will recommend whether to proceed with the AWIPS II OT&E.

The UFE Plan is comprised of three parts:

- Part I contains introductory materials background, purpose, strategies, objectives, entrance and exit criteria, support philosophies, prerequisites, overall management structure, and assumptions/limitations.
- Part II describes the UFE methodology to be executed during each of the four planned Task Orders (T.O. 8 11). Included in this part of the plan is the UFE approach, identification of supporting sites/platforms (e.g., NWS HQ, Regional HQ, WFOs, and RFCs), UFE documentation (e.g. test procedures and scenarios), problem tracking and adjudication, and scheduling information.
- Part III discusses the preparation of the UFE Report for each T.O.

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	The AWIPS II PM is also a member of the AELC and reports the
AELC	recommendations of the URG to the AELC and to the members of
	OSIP Gate 4
ARH	Alaska Region Headquarters
AWC	Aviation Weather Center
AWIPS	Advanced Weather Interactive Processing System
C&A	Security Certification and Accreditation
CAVE	Common AWIPS Visualization Environment
CIO	Chief Information Officer
CONUS	Contiguous United States
CRH	NWS Central Region Headquarters
CWF	Coastal Water Forecasts
CWA	County Warning Area
DR	Discrepancy Report
DT&E	Developmental Test and Evaluation
HIC	Hydrologist-In-Charge
IT	Information Technology
ITSO	Information Technology Security Office
IV&V	Independent Validation and Verification
GLF	Great Lakes Forecast
ERH	NWS Eastern Region Headquarters
MIC	Meteorologist-in-Charge
MND	Mass News Dissemination
MSD	Meteorological Services Division
NAWIPS	National Centers AWIPS
NCEP	National Centers for Environmental Prediction
NCF	AWIPS Network Control Facility
NOAA	National Oceanic and Atmospheric Administration
NSH	Near Shore Forecast
NWS	National Weather Service
NWSI	NWS Instruction
O&M	Operations and Maintenance
OB	Operational Build
OCONUS	Outside the Contiguous United States
OCWWS	Office of Climate, Water, and Weather Services
OFF	Off Shore Forecast
OOS	Office of Operational Systems
OPS24	Field Systems Operations Center, Test and Evaluation Branch
OSIP	Operations and Services Improvement Process
OST	Office of Science and Technology
	Office of Science and Technology, Systems Engineering Center,
OST31	Analysis Branch
O G TTC 2	Office of Science and Technology, Systems Engineering Center,
OST32	Development Branch
OT&E	Operational Test and Evaluation
PAMS	Product Availability Monitoring System
POC	Point of Contact
PRH	NWS Pacific Region Headquarters

PSAL	Product and Service Area Leads
RFC	River Forecast Center
SEC	Systems Engineering Center
SOA	Service-Oriented Architecture
SST	AWIPS Site Support Team
SVS	Severe Weather Statement
SPC	Storm Prediction Center
SRH	NWS Southern Region Headquarters
ST	System Test
SVR	System Verification Review
TPC	Tropical Prediction Center
TRG	Test Review Group
TTR	Test Trouble Report
UFE	User Functional Evaluation
UFEH	UFE performed on a WSH designated test bed (e.g. NMTW, NMTR NHDA, or NHOW)
UFER	UFE performed at Regional Headquarters site
UFEC	UFE performed at River Forecast Office
UFEM	UFE Manager
UFEN	UFE conducted on AWIPS platforms at designated National Centers
UFEW	UFE performed at Weather Forecast Office sites
UGC	Universal Geographic Code
URG	UFE Review Group
VTEC	Valid Time Event Code
WarnGen	Warning Generation software application
WCM	Warning Coordination Meteorologist
WDTB	Warning Decision Training Branch
WFO	Weather Forecast Office
WRH	NWS Western Region Headquarters
WSH	National Weather Service Headquarters

Table 1: UFE Acronyms

Part I. Overview

1 Introduction

1.1 Background

1.1.1 AWIPS II Development

AWIPS II's comprehensive implementation strategy includes a development period to implement the AWIPS I functionality and operability on the new AWIPS II system architecture

- a) Four incremental software deliverables, known as Task Orders, will be used to deliver AWIPS I functionality and operability (e.g. T.O. #8, T.O. #9, T.O. #10, and T.O. #11)
- b) Target task order delivery (based on completion of T.O. Out Brief):
 - i. T.O.8 February 2008
 - ii. T.O.9 September 2008
 - iii. T.O.10 January 2009
 - iv. T.O.11 June 2009

1.1.2 Government Testing

Over the next two plus years, spanning TO8 delivery through preparations for AWIPS II deployment, the NWS will conduct several types of tests, evaluations, and reviews of AWIPS II. The tests will include Independent Validation and Verification (IV&V), User Functional Evaluation (UFE), security Certification and Accreditation (C&A), and Operational Test and Evaluation (OT&E). The NWS is responsible for the planning and execution of these tests and evaluations. However, Raytheon will provide technical support depending on the specific testing. Support may take the form of fixing "work stops," processing trouble tickets, providing discrepancy disposition reports, and assisting in defining performance test procedures. Details of this testing are beyond the scope of this document; however, a few points on each are provided in this section.

1.1.2.1 User Functional Evaluation (UFE)

UFEs will be performed following the Out-Brief for T.O.s 8, 9, 10, and 11. It is similar to the Pre-Integration Test (PIT) done today for new functionality, though the period of performance is approximately 120 days. It will provide for tests of "forecaster functionality" and will be performed by NWS headquarters, regional field personnel (e.g., forecasters). The primary purpose of the UFE is to verify that the functionality adequately duplicates AWIPS I end-user functions delivered with a specific T.O. Raytheon's technical support will consist of fixing work stops, and providing a disposition report for discrepancies (i.e., DRs) submitted to Raytheon during the UFE period of performance.

UFE (described per this plan) includes field forecasters from both WFOs and RFCs, evaluating the functionality, operability, performance, and other system characteristics of the T.O. under review at designated test sites, employing both formal (test procedure/scenario based) and informal (i.e., adhoc) testing practices.

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2 UFE Planning

2.1 Purpose

The UFE for each T.O. will be used to verify AWIPS II system functionality, operability, stability, and usability under operational type conditions as part of the system readiness verification effort for the start of AWIPS II OT&E, scheduled for the first quarter of FY 2010. During the UFE period of performance field forecasters and other UFE team members will be given their first extensive opportunity to assess the "look and feel" portion of the AWIPS II baseline application migration, localization and customization, system administration functions with local variants (when available), local applications migration and testing (when available), unique interfaces, and data feeds

A key component of the UFE effort is side-by-side testing of AWIPS I and II at NWS HQ, Regional HQs, WFOs and RFCs. In an effort to mitigate the risk of effecting operational platforms, T.O. installation procedures will be designed in such a way that will allow an installation on a non-AWIPS platform. The basic workstation hardware specifications for loading a T.O. release on an off line box are:

- Linux with SELinux disabled
- 2GB RAM
- Graphics card with 256MB memory and support for OpenGL 2.x active network connection

This plan defines the test objectives, organization, and methodology for accomplishing the UFE. Personnel supporting the UFE will execute this test plan with the overarching goal of providing a problem discovery and problem correction period prior to the start of formal OT&E testing, to be conducted using T.O. 11. Certain aspects of the software can only be validated once the software is used operationally at WFOs and RFCs.

2.2 UFE Objectives

In general, test sites will:

- a) Execute delivered test cases and operational scenarios (both delivered and locally generated at a WFO) for each of the four task orders covered under this plan (T.O.8, T.O.9, T.O.10, and T.O.11) to evaluate the effectiveness and suitability of AWIPS II to meet NWS mission requirements, including all interfaces required to support the operational environment prior to the start of OT&E;
- b) Verify product generation tools, algorithms, display capabilities, decoders, and other functions under operational and static test conditions using live and/or canned data prior to the start of OT&E;
- c) To identify deficiencies for which solutions must be provided prior to the start of OT&E;
- d) Evaluate proposed operational/functional variances submitted by Raytheon for Government approval. (List of Raytheon proposed variances included in **Appendix C**)

2.3 UFE Assessment Criteria

The list below defines the criteria to be used for each Top's UFE (as applicable):

 a) Demonstrate efficient, timely, and accurate ingest, storage, retrieval, and manipulation of all data types currently used in AWIPS operations;

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- b) Review and provide comments on Government and RTS delivered AWIPS II documentation (e.g., user's guides, test procedures, system manuals, etc.)
- c) Provide feedback on AWIPS II performance characteristics;
- d) Document the T.O. release's operational availability, reliability, and stability during the UFEW and UFEC period of performance;
- e) Demonstrate timely and efficient configuration of the AWIPS II software to meet site localization requirements;
- f) Demonstrate the correct implementation of critical local applications;
- g) Demonstrate successful, trouble-free installation of the AWIPS II software;
- h) Demonstrate successful, trouble-free de-installation of the AWIPS II software and roll back to the operational AWIPS I baseline in a timely and efficient manner;
- Demonstrate successful, trouble-free operations in the Service Backup mode of operation consistent with all operational requirements provided in NWSPD 10-22, Readiness, and NWSI 10-2201, Backup Operations (for T.O. 11 only);
- j) Evaluate operational and functional delivered variances for each release
- k) Verify product formats per NWS Directives/Instructions
- 1) Identify "look" and "feel" differences between AWIPS I and AWIPS II

2.4 UFE Strategy

The UFE performed for each T.O will be divided into three install stages to allow forecasters, hydrologists, and other stakeholders the opportunity to evaluate the software and report the results of their evaluations to the AWIPS II project management team. The AWIPS II software will first be installed and tested on an WSH designated test bed (e.g. NMTW, NMTR NHDA, or NHOW) – Stage 1 designated UFEH, followed by a Regional Headquarters site install and test – Stage 2 designated as UFER, and concluded with an install and test at Weather Forecast Office and River Forecast Office volunteer site(s) – Stage 3 designated as UFEW and UFEC respectively. A UFE will also be conducted at designated National Centers. The UFE team will determine the readiness to begin each evaluation stage.

Verification of functionality delivered in each AWIPS II T.O. accomplished using test procedures, test scenarios (e.g. complex weather hazard life cycle identified, but AWIPS II key stokes not included), and adhoc testing. Completion of test procedures, scenarios, and adhoc testing should, whenever possible, be completed on both the AWIPS I and AWIPS II platforms in order to facilitate "side-by-side" comparisons.

The test procedures are designed to demonstrate the implementation of AWIPS II deliverables, and will be executed to evaluate system performance, data ingest and display capabilities, message handling (T.O. 11 only), the life cycle generation and dissemination of watches, warnings, and other official NWS products and services (dissemination in T.O. 11 UFE only), and AWIPS II functionalities for data display and data processing. The

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test procedures and scenarios for each T.O. will be distributed to sites via the AWIPS Evolution web page, with the URL:

http://www.nws.noaa.gov/ost/SEC/AE/index.htm

UFE team members (including WFO and RFC focal points) will submit Test Trouble Reports (TTR) electronically for each defect discovered during the UFE period. The process and procedures used to administer TTRs is described in **Appendix A**. Designated NWS personnel will manage the TTR system (TestTrack Pro).

Designated system administrators/ITOs at each site (i.e. WSH, Region, and WFO/RFC) will be responsible for installing the T.O. release under review at their respective offices.

Site support will be provided through the "awips2dev" list server (refer to Appendix B access instructions)

The following denotes the three stages of UFE per T.O.:

- 1. UFEH activities at NWS HQ
- 2. UFER activities at a regional HQ site
- 3. UFEW/UFEC activities at a WFO/RFC

2.5 **UFEH**

- a) Demonstrate the instructions and scripts provided for installation of the AWIPS II software are accurate and enable efficient installation and de-installation of the software;
- Demonstrate AWIPS II baseline applications and communications interfaces support required NWS operational requirements;
- c) Demonstrate the AWIPS II software reproduces the design and functionality of all AWIPS I user interfaces;
- d) Demonstrate the communications performance of the AWIPS II software, i.e., the timeliness, accuracy, and reliability of communications is equivalent to or better than the performance of the AWIPS I OB9.x.x.
- e) Demonstrate the efficient, timely, and accurate ingest, storage, retrieval, and manipulation of data types currently used in AWIPS I operations.
- f) Demonstrate AWIPS can be efficiently rolled back to the AWIPS I OB8/9.XX baseline software and operations are returned in a timely manner;
- g) Demonstrate the AWIPS II software is stable and reliable and supports NWS operational requirements;
- h) Demonstrate that all Impact 1 and 2 TTRs have been resolved;
- i) Demonstrate AWIPS II can be configured to support site localization requirements;
- j) Demonstrate local applications can be effectively implemented in the SOA environment;

2.6 UFER

- a) The AWIPS II software will be installed at participating CONUS and OCONUS RHQs;
- b) Execution of assigned Test Case Procedures and adhoc testing must be completed within the UFRE period of performance;
- c) The URG may recommend the AWIPS II software be installed at the remainder of the Regional Headquarters sites pending the results of the initial installations and tests.
- d) Revisions of AWIPS II software, including all fixes, must be successfully installed at the Regional Headquarters sites prior to deployment of the software to any operational WFO site

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2.7 UFEW/UFEC

- a) The URG will assess the readiness of the AWIPS II T.O software under review to be installed at WFO sites;
- b) Demonstrate the instructions and scripts provided for installation of the AWIPS II software are complete and accurate and enable efficient installation and de-installation of the software;
- Demonstrate AWIPS II baseline applications and communications interfaces perform reliably and fully support all required NWS operational requirements;
- d) Demonstrate the AWIPS II software accurately and completely reproduces the design and functionality of all AWIPS I user interfaces;
- Demonstrate the communications performance of the AWIPS II software, i.e., the timeliness, accuracy, and reliability of communications is equivalent to or better than the performance of the AWIPS I OB9.1.1 software (T.O. 11 only);
- f) Demonstrate the efficient, timely, and accurate ingest, storage, retrieval, and manipulation of all data types currently used in AWIPS I operations.
- g) Demonstrate the AWIPS II software can be efficiently installed and that the installation instructions and any associated installation scripts of are complete and accurate;
- h) Verify AWIPS can be efficiently rolled back to the AWIPS I baseline software and site operations are returned in a timely manner;
- i) Demonstrate the AWIPS II software is stable and reliable and supports NWS operational requirements;
- j) Demonstrate the AWIPS II software baseline applications perform reliably and fully support all NWS operational requirements, that mission critical functionality is not degraded or compromised, that all official NWS products and services issued using the AWIPS II software are in compliance with NWS Policy Directives
- k) Demonstrate the Service Backup mode of AWIPS operation performs reliably and fully supports all NWS operational requirements (for T.O. 11 only);
- 1) Demonstrate AWIPS II can be configured to support site localization requirements;
- m) Demonstrate local applications can be effectively implemented in the SOA environment;
- n) Evaluate system documentation for completeness and accuracy.

2.8 **UFEN**

- The software will be installed at designated NWS National Centers during the UFEW/UFEC period of performance;
- b) Adhoc testing will be the primary method for evaluating the functions germane to NCs, though test cases and procedures will be provided

2.9 System Operating Environment

2.9.1 Hardware Platforms

Hardware platform configuration for executing UFEH, UFER, UFEW, UFEC, and UFEN

In an effort to mitigate the risk of effecting operational platforms, T.O. installation procedures will be designed in such a way that will allow an installation on a non-AWIPS platform. The basic workstation hardware specifications for loading a T.O. release on an off line box are:

- Linux with SELinux disabled
- 2GB RAM
- Graphics card with 256MB memory and support for OpenGL 2.x active network connection

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At what point a T.O. release will be approved for installation on an operational AWIPS platform is still under review.

2.9.2 Software Configuration

Assessment of the operational and functional capabilities of AWIPS II will be conducted for the T.O.'s listed below:

2.9.2.1 Task Orders #8, 9, 10, 11

Refer to the AWIPS Evolution Web Page for a description of functionality delivered:

http://www.nws.noaa.gov/ost/SEC/AE/index.htm

2.10 Conduct and Duration

As indicated above, the AWIPS II UFE for each T.O. will be completed in three stages, UFEH, UFER, and UFEW/UFEC. The estimated period of performance of each stage is 15-20 calendar days, 20-25 calendar days, and 90-120 calendar days, respectively. It should be noted, however, that the duration of any aforementioned stages is based on the satisfactory demonstration of designated objectives. The exit criteria includes successful completion of assigned test procedures, test scenarios, and adhoc testing. If the UFE must be suspended or terminated at a site, the site may be requested to uninstall AWIPS II T.O. under evaluation (applies for T.O.'s installed on AWIPS baseline hardware only). The successful demonstration of efficient uninstall to AWIPS I OBX.X software is an exit criterion for the UFE.

Below are the projected schedule dates for each of the four T.O.s addressed by this plan: T.O. 8

• UFEH: 2/11/08 – 2/29/08

o UFEH Assessment Review: 3/5/08

• UFER: 3/6/08 – 3/28/08

o UFER Assessment Review: 4/2/08

UFEW /UFEC / UFEN: 4/7/08 – 7/31/08
 UFEW/C Assessment Review: 8/13/08

T.O. 9

UFEH: TBD UFER: TBD UFEW/C/N: TBD

T.O. 10

UFEH: TBDUFER: TBDUFEW/C/N: TBD

T.O. 11

UFEH: TBDUFER: TBD

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• UFEW/C/N: TBD

UFE designated site focal points will serve as the primary liaison between his/her office and the URG for coordinating, collecting, and disseminating, test results and other information. In addition, UFE sites will be expected to complete evaluation survey forms.

The UFE will follow the test methodology described in Part II of this UFE Plan.

3 Prerequisites, Assumptions, and Risks

The following conditions will be adhered to in the oversight of the UFE:

3.1 UFE Prerequisites

The following entrance criteria must be satisfied prior to commencing UFE activities:

- a) Successful completion of the acceptance test and corresponding "Out-Brief" for each T.O under evaluation.
- b) All UFE site support personnel have completed any readiness checklist items;
- c) All requisite software configurations are complete and verified;
- d) Detailed functional description delivered by RTS

3.2 Assumptions/Limitations

The following assumptions hold for the all UFE activities:

- a) UFE sites will receive support for each T.O under review via the "awips2dev" list server (refer to Appendix B access instructions)
- b) The systems used during UFE activities will remain available for testing throughout UFE period;

4 Data Collection

Collection of UFE results will occur concurrently while the data are gathered. The test team will maintain a running status of results while the data are being gathered. The sections below describe the specific data collection activities.

4.1 Field Data Collection

Data collected at UFEH, UFER, UFEW, UFEC, and UFEN sites will include: 1) Results from executing test procedures, test scenarios, and adhoc testing. TTRs and corresponding DRs will be created to document and track discovered discrepancies/deficiencies. UFE participants (e.g. forecasters, hydrologist, etc.) will be asked to complete forecaster surveys to capture "look" and "feel" characteristics for each T.O. Additional data to include captured error/system logs (as needed), and "awips2dev" list server postings. Weekly coordination calls with the UFE focal points will be used to confirm data interpretation and identify plans for resolving problems.

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4.2 Site Support

UFE sites will receive support for each T.O under review via the "AWIPS2dev" list server (refer to **Appendix B** access instructions)

5 Test Management

The following sections describe the roles and responsibilities for the management of the following activities during the UFE:

- a) Review over site of deficiencies documented during the test,
- b) Test activity coordination,
- c) Data collection, analysis and reporting results, and
- d) Problem adjudication.

5.1 UFE Review Group (URG)

The UFE Review Group (URG) is responsible for the oversight and execution of all UFEs stages across each of the AWIPS II T.O.s. Oversight includes such actions as: authorizing tests; reviewing Test Trouble Reports (TTRs); forwarding TTRs for review under the DR process; tracking of TTRs; and revising the UFE Plan as needed; and providing direction and clarification.

The URG is comprised of selected representatives and subject-matter experts from WHQ and RHQ and is chaired by the UFE Manager. The UFE Manager will be the lead representative on the AWIPS II Test Readiness Group (TRG) for all things related to planning, executing, and disseminating UFE activities/information. The Rug's roles and responsibilities description is included under **Section 5.2.** The list of UFE sites is provided under **Part II** (**Methodology**), **Section 2.2**.

Tests of the AWIPS II software at NWS AWIPS sites must be coordinated by the URG.

The URG will meet on a scheduled basis during the UFE period of performance to review, clarify, and validate deficiencies documented by TTRs and list server postings. A TTR Review Team will be assigned the task of evaluating each TTR and forwarding its recommendations to the DR processing group for further action. The URG works to document defects reported in the performance, design, and functionality of the AWIPS II software and will forward recommended corrective actions to AWIPS II Project Manager. The URG may also meet on an emergency basis, as needed. URG meeting agendas will be set by the UFE Manager.

NOTE: The UFE Manager will revise the UFE Plan on an as needed basis (e.g. issuance of T.O. 10, UFE lesson learned review, other)

5.2 NWS National Headquarters Support

5.2.1 AWIPS II Project Manager

The AWIPS II Project Manager (PM) reviews the UFE Plan and Report and participates in the UFE on an asneeded basis. The AWIPS II PM is also a member of the AELC and reports the recommendations of the URG to the AELC and to the members of OSIP Gate 4.

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The AWIPS II PM negotiates, with the AWIPS Configuration Control Board (ACCB), OSIP, and RTS, any required changes in the scope of the AWIPS II project, in AWIPS system requirements, or in AWIPS II software specifications as required to fully support NWS field operations. It should be noted RTS support for the AWIPS II project is limited to the Baseline System only. Validation of non-baseline applications is ultimately the responsibility of AWIPS site personnel. The AWIPS II PM works to ensure problems identified during the UFE are resolved and to ensure reported problems are properly identified as baseline or local. The AWIPS II PM also works to ensure proper support in given to the sites to efficiently resolve defects in non-baseline AWIPS applications.

5.2.2 AWIPS II Test Manager

The responsibilities of the AWIPS II Test Manager are as follow:

a) Oversees all AWIPS II testing activities for the Government;

5.2.3 UFE Manager

The responsibilities of the UFE Manager (UFEM) are as follows:

- a) Leads NWS personnel supporting the UFE;
- b) Defines the overall UFE schedule;
- c) Provides, as requested, briefings to NWS management on the status of UFE activities;
- d) Generates the final UFE report for each T.O.;
- e) Chairs the URG:
- f) Ensures all assigned test cases/scenarios are properly completed and the results of testing are reported;
- g) Coordinates with the NWS Regions, NCEP, AWIPS II PM, and others on the selection of UFE sites;
- h) Coordinates with the NWS Regions, NCEP, AWIPS II PM, and others on the selection of forecasters, hydrologists, and other NWS staff members to participate in the UFE;
- Establishes the URG meeting agenda and schedule, including the preparation and dissemination of meeting minutes; and
- j) Manages the collection of data;
- k) Tracks problems, identified during the UFE.

5.2.4 WSH Test Team Members

The responsibilities of the WSH Test Team member(s) (WTT) are as follow:

- Assists in executing test procedures/test cases and perform adhoc testing during the UFEH period of performance.
- b) Reports all test results to the UFE Manger

5.2.5 OCWWS Coordination Lead

The responsibilities of the OCWWS Coordination Lead (OCL) are as follow:

a) Oversees the creation, revision, and administration of test cases and scenarios designed to supplement Raytheon produced test procedures to verify T.O. delivered functionality and operability;

5.2.6 Product and Service Area Leads (PSAL)

The responsibilities of the PSAL are as follow:

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- b) Assists in review Raytheon-generated test procedures for their accuracy and completeness;
- Assist in establishing the parameters of adhoc testing performed by forecasters and hydrologist during each UFE stage;
- d) Assist in reviewing documents listed under Part II (Methodology), Section 3 (Documentation);
- e) Works with the OCWWS Coordination Lead (OCL) to supplemental test case/scenarios and also analyze products issued during the UFE for completeness and accuracy.
- f) Provides guidance on NWS Policy Directives and Instructions regarding human generated forecast, warning and data products; and works to ensure the AWIPS II software conforms to NWS Policy Directives and Instructions for official NWS products and services.

Leads are assigned to each of the following NWS Product and Service Areas:

- i Aviation Services;
- ii Climate Services;
- iii Dissemination Services;
- iv Drought Services;
- v Hydrologic Services;
- vi Marine and Coastal Services;
- vii Observing Services;
- viii Public and Fire Weather Services;
- ix Site Support Services;
- x Tropical Services

5.2.7 Local Applications Migration Team

Local Application Migration Plan defines the roles and responsibilities of the persons tasked to ensure critical local applications are ported and tested.

5.3 UFE Regional Focal Points

The responsibilities of the UFE Regional Support Lead (URFP) are as follow:

- a) Participates in the development and review of the UFE Plan and Report
- b) Assists in monitoring UFE activities at test sites within their respective region
- c) Represents their respective region on the UFG.
- d) Recommends UFE WFOs/RFCs;
- e) Assists in identifying UFE site focal points for each site;
- f) Assist in reviewing documents listed under Part II (Methodology), Section 3 (Documentation);

5.4 UFE Site Level Focal Points

5.4.1 UFE Site Focal Points

The responsibilities of the UFE Site Focal Point (USFP) are as follow:

- a) Coordinate installation of AWIPS II T.O.
- b) Leads all coordination and reporting activities for their respective review site;
- c) Conducts and/or coordinates assigned test activities as specified in this plan, including execution of test case scenarios that may be assigned to the site;

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- d) Lead site interface for entering and tracking TTRs;
- e) Interact with the appropriate NWSH Service, Support program, and regional focal points/leads, as needed, during the UFE;
- f) Participate in UFE-related conference calls to provide information on the review activities conducted at the site during the UFE;
- g) Assist in reviewing documents listed under Part II (Methodology), Section 3 (Documentation)

5.4.2 Forecasters and Hydrologists (F&H)

The responsibilities of the UFE F&H are as follow:

- a) Use all available functions delivered in T.O. under review in operational conditions during the UFE to verify the functionality and operability of the release
- b) Generate products in accordance with assigned test case scenarios (on a non-interference basis to live service operations)
- c) Document problems or difficulties to operations arising from generating products
- d) Complete forecaster survey for each T.O. under review
- e) Provide all required information and completed surveys to the site focal point.
- f) Assist in reviewing documents listed under Part II (Methodology), Section 3 (Documentation)
- g) Evaluate Raytheon proposed operational and functional variances (refer to **Appendix C**)

5.4.3 Electronic Systems Analyst and Information Technology Officer

The responsibilities of the ESA and/or ITO are as follow:

- a) Install the AWIPS II T.O software;
- b) Assist in reviewing documents listed under Part II (Methodology), Section 3 (Documentation)

5.5 Data Management

During the UFE, service program, regional, and WFO focal points, will be the primary generator of TTRs for problems discovered. The office POC will be primarily responsible for generating TTRs for problems found during live operations and the execution of static test scenarios. TestTrack Pro will be the tool used to enter all TTRs. The link to this tool is:

http://webdev1.weather.gov/ttweb/login.htm

Refer to **Appendix A**, Test Trouble Report Form for further instructions.

5.6 Corrective Process

List server or e-mail lists (awips2dev and awips2adm) and a defect tracking system (TestTrack Pro) are available for user testers, developers, and other evaluators of locally installed AWIPS ADE and user environments.

The awips2dev list is for the free exchange of tips, hints, etc., among AWIPS-II users. A second list server, awips2adm, is for the AWIPS-II Site POC. Each site's point-of-contact is strongly encouraged to subscribe to this AWIPS-II administrative list. New software releases and other pertinent information about the

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administration of AWIPS-II will be announced via this list. TestTrack is for users to provide necessary technical information about software problems.

Engineers at NWSH monitor the list server lists and TestTrack Pro entries (i.e., TTRs) and provide feedback both back to those posting and to Raytheon. Either avenue can produce DRs, once a problem has been defined adequately. Candidate DRs will be submitted to the AWIPS II review board documented by the "Charter for the AWIPS II Discrepancy Review Team."

At the individual test or evaluation process level, procedures that fail or insufficiently test the intended functionality will be reviewed by the URG and dealt with accordingly. New tests may be added as appropriate, coordinated between Raytheon and NWS. Raytheon and NWS will continue to iterate on content of formal tests based on current TO requirements.

5.6.1 System-Level Problems

Those problems, which effect performance and basis AWIPS functionality, will, upon confirmation, be communicated to Raytheon. In this way, possible system-level or architectural issues will be addressed with highest priority. Problems not confirmed as performance or reliability concerns will follow normal (DR or TestTrack) process.

Part II. Methodology

1 Approach

The UFE will be conducted at selected field sites and will demonstrate AWIPS II implementation in real-time, near-service, operations. UFE products will be generated using appropriate applications when actual conditions warrant, or test data supports, the issuance of any watch, warning or advisory. Some UFE sites will be instructed to perform test case scenarios using, as needed, canned data sets to generate test products. These artificially generated products will be designated with TEST markings, when appropriate. This activity is designed to further verify the issuance capability of products that may occur less frequently than normal during the OT&E period.

A survey will be completed by forecasters at UFE sites, to assist in evaluating the "look" and "feel" of the T.O. under test.

The regional focal points and service and support program focal points will verify the completeness and accuracy, of product generated during execution of static test procedures/cases. Evaluation results will be presented, as required, to the URG.

The mechanism for data collection, analysis, and reporting must be in near real-time. Upon discovery of a discrepancy (i.e., product format/content, software problem, operator error), the forecaster is strongly encouraged to notify its site UFE focal point to assist in recording the anomaly. Actions associated with documenting problems may include:

- a) Saving the erroneous product to an off line location prior to editing the product (to be forwarded to the site's UFE Regional Focal Point for evaluation.)
- b) Saving product logs
- c) Generating a TTR
 - If a forecaster or site focal point is unable to generate a TTR at the time of the failure, all efforts should be made to document the event via a TTR by the end of the day's shift.

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Regional focal points will interface with the POC at the UFE site(s). The POC will then communicate with the appropriate forecasters as necessary and collect all required information requested by the support service program or regional focal point.

Conference calls will be held weekly to coordinate test activities and feedback between the UFE sites and the URG. The frequency of conference calls will be adjusted as deemed necessary by the URG.

2 UFE Sites

2.1.1 Site Selection Criteria

One of the primary strategies is to evaluate the software at a sufficient type and number of sites to identify software defects significant to NWS field operations and to increase the reliability and performance of the software prior to OT&E.

The criteria used in selecting the UFEW, UFEC, and UFEN sites follow:

- a) A minimum of two WFO sites from each NWS Region;
- b) A minimum of one WFO service backup pairs (T.O. 11 only);
- c) A minimum of one coastal WFO site from each NWS Region excluding the Pacific Region;
- d) A minimum of one WFO with a Fire Weather desk;
- e) A minimum of one WFO site in the Great Lakes Region;
- f) One RFC site from each NWS Region excluding the Pacific Region;
- g) One site allowing side-by-side evaluation of the AWIPS II software and the AWIPS I OB9.3 software (T.O. 11 only);
- h) A minimum of one National Center site;
- i) All OT&E sites are required to participate in UFE. Sites not participating in the OT&E may volunteer to support UFE only

2.2 Regional and Field UFE Sites

The sites participating in the UFER, UFEW, and UFEC are listed in Table 2.

Site	Address	POC Name	E-mail Address	Phone No.	OT&E Site	
AR	AR					
ARHQ	222 West 7th Ave., #23, RM 517 Anchorage, Alaska 99513-7575	Duane Carpenter	Duane.Carpenter@noaa.gov	907-271-5127	Yes	
AFG	930 Koyukuk Drive Fairbanks, AK 99775-7345	Jay Smith	Jay.Smith@noaa.gov	907-458-3721	Yes	
CR						
CRHQ	7220 NW 101st Terrace Kansas City, MO 64153	Gregory Noonan	Gregory.Noonan@noaa.gov	816-268-3111	Yes	
ARX	N2788 County Road FA La Crosse, WI 54601	Matt Davis	Matt.W.Davis@noaa.gov	608-784-8275 x486	No	
EAX	1803 North 7 Highway Pleasant Hill, MO 64080-9421	Evan Bookbinder	Evan.Bookbinder@noaa.gov	816-540-5147	No	
MSR (RFC)	1733 Lake Drive West Chanhassen, MN 55317	Dan Pokorny	Dan.Pokorny@noaa.gov	952-361-6664 x384	No	
APX	North Central Lower Michigan Waters, MI				No	

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BOU	Boulder, CO				Yes
DMX	Des Moines, IA				No
OAX	6707 N. 288th Street Valley, NE 68064	Daniel Nietfeld	Dan.Nietfeld@noaa.gov	402-359-2394 x766	Yes
ER					
ERHQ	630 Johnson Ave Suite 202 Bohemia, NY 11716	Joshua Watson	Joshua.Watson@noaa.gov	631-244-0130	Yes
BOX	Taunton, MA				Yes
RNK	1750 Forecast Drive Blacksburg, VA 24060	Paul Jendrowski	Paul.Jendrowski@noaa.gov	540-552-1613 x235	Yes
TIR (RFC)	1901 S State Route 134 Wilmington, OH 45177-9708	Mark Fenbers	Mark.Fenbers@noaa.gov	937-383-0430	No
BGM	32 Dawes Drive Johnson City, NY	Ron Murphy	Ron.Murphy@noaa.gov	607-798-6610 x235	No
CHS	2234 South Hobson Ave. Charleston, SC 29405	Steve Gilbert	stephen.gilbert@noaa.gov	843-740-1309	UFE (????) NCLADT
RAH	Raleigh, NC				Yes
RHA (RFC)	Middle Atlantic RFC State College, PA				Yes
PR					
PRHQ	13790Pacific Guardian Center 737 Bishop Street, #2200 Honolulu, Hawaii 96813-3213	Bill Ward	Bill.Ward@noaa.gov	808-532-6415	Yes
HFO	2525 Correa Road Honolulu, HI 96822-22219	Gloria Fletcher	Gloria.Fletcher@noaa.gov	808-973-5287	Yes
GUM	3232 Hueneme Road Barrigada, Guam 96913	Paul Stanko	Paul.Stanko@noaa.gov	671-472-0950	Yes
SR					
SRHQ	819 Taylor Street Room 10E09 Fort Worth, TX 76102-6171	Eric Howieson	Eric.Howieson@noaa.gov	817-978.7777 x132	Yes
FFC	4 Falcon Dr Peachtree City, GA 30269	Richard Black	Richard.Black@noaa.gov	770-486-1133	Yes
BRO	Brownsville, TX				Yes
JAN	Jackson, MS				Yes
OUN	Norman, OK	Matt Foster	Matthew.Foster@noaa.gov	405-325-3406	Yes
HUN	NSSTC Bldg. 320 Sparkman Drive Huntsville, AL 35805	Jason Burks	Jason.Burks@noaa.gov	256-890-8503 x250	Yes
TSA	10159 East 11th Street Suite 300 Tulsa, OK 74128	Jamie Frederick	James.Frederick@noaa.gov	918-832-4115	No
WR					
WRHQ	125 S State St RM 1311 Salt Lake City, UT 84138 – 1102	Shelia Deiotte	Shelia.Deiotte@noaa.gov	801-524-5120 x283	Yes
TFX	5324 Tri-Hill Frontage Road Great Falls, MT 59404 - 4933	Don Britton	Donald.Britton@noaa.gov	406-453-9957	No
SLC	Salt Lake City, UT				Yes
PQR (WFO)	5241 Ne 122 nd Ave Portland, OR 97230				Yes

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PTR (RFC)	Northwest RFC 5241 Ne 122nd Ave Portland, OR 97230	Don Laurine	Donald.Laurine@noaa.gov	503-326-7401	Yes
REV	2350 Raggio Parkway Reno, NV 89512 - 3900	David Pike	David.Pike@noaa.gov	775-673-8100	No
PIH	1945 Beechcraft Ave. Pocatello, ID 83204 - 7508	Matt Williamson	Matt.Williamson@noaa.gov	208-232-9306	No
NC					
TPC	National Hurricane Center / Tropical Prediction Center (NOAA) 11691 SW 17th Street	Chris Lauer (P) Chris	Chris.Lauer@noaa.gov	305-229-4496	Yes
	Miami, FL 33165	Sisko (A)	Chris.A.Sisko@noaa.gov	305-229-4431	
AWC	Miami, FL 33165 Aviation Weather Center Kansas City, MO	Sisko (A)	Chris.A.Sisko@noaa.gov	305-229-4431	Yes

Table 2 - AWIPS II UFE Sites

3 Documentation

Documentation supporting the UFE for each T.O. is listed below. UFE team members may access an electronic copy of each form at:

http://www.nws.noaa.gov/ost/SEC/AE/index.htm

The primary test documents used during the verification of AWIPS II by the UFE review members will be the UFE OT&E Plan and applicable NWS Instructions (NWSI). The following UFE support document will be available via the above URL:

- 1) **Test Trouble Report Form** This on-line form is used to document problems encountered during the test. (refer to **Appendix A**);
- 2) Draft Test Scenarios/Cases;
- 3) T.O. XX Acceptance/Delivery Test Procedures;
- 4) AWIPS II Release Notes;
- 5) Installation Instructions;
- 6) Users Manual (UM);
- 7) System Managers Manual (SMM);
- 8) UFE Plan

3.1 Test Scenarios

Test scenarios will be provided to designate test sites so forecasters can follow a sequence of procedures during the UFE. Expected results will be included in each test scenario.

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3.1.1 UFE Criteria

Evaluation criteria for each of the test scenarios as well as the operational products will enable service program focal points and test personnel to validate AWIPS II functionality. Evaluation criteria are established to ensure the test objectives are met and are classified as follows:

- 1) <u>AWIPS Functional Compliance</u>: Will be evaluated by inspection of products issued and services performed by UFE offices during the test period
- 2) Product automated Quality Control: Evaluation of software internal consistency of the products.

Part III. Reporting

1 Reports

The UFE Summary Report for each T.O. will be produced within 21 days of completion of the UFE. The report will assess the TTRs generated and whether the test objectives were met based on the detailed evaluation criteria/guidelines provided in this test plan. UFE Manager will release monthly status reports to the AELC.

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Appendix A

UFE Test Trouble Report (TTR) Tool

A-1. UFE Test Trouble Report Form

The URL to access the TTR Tool is http://webdev1.weather.gov/ttweb/login.htm

Your USER NAME is: first letter of your first name and your last name together (for example, Oanh Nguyen would be onguyen)

Your new password is **XXXXXXXX** (to be provided by TestTrack Pro Administrator)

You have to change your password once logged on to the system.

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A-4. UFE Test Trouble Report (TTR) Instructions

The UFE Test Trouble Report form will be a web interface tool. The trouble report form and the instructions are provided below.

How to Login:

• Access the website http://webdev1.weather.gov/ttweb/login.htm

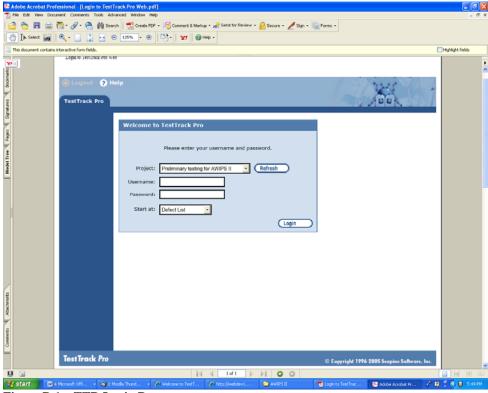
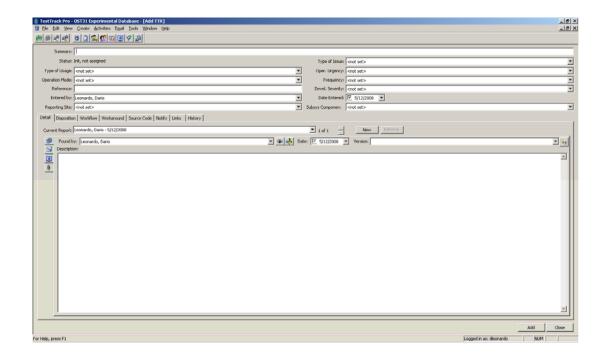


Figure B.1 – TTR Login Page

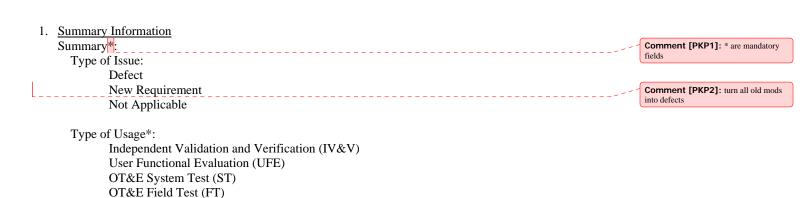
- From the "Project" pull down menu select "Preliminary testing for AWIPS II".
- Enter "Username" and "Password" (will be provide by National Headquarters).
- The website will default to start at the "**Defect List**" page.
- Click "Login".

Adding a TTR or Viewing the List of Existing TTRs:

• The **Work with TTRs** page will open and all TTRs with their corresponding numbers are displayed AWIPS II UFE Plan 18 May 12, 2008



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3-Normal 4-Low

1-Resolve prior to OT&E 2-Give high attention

Other Operational Urgency:

```
5-Defer
      Operational Mode*:
            WFO CONUS
            WFO OCONUS
            RFC CONUS
            RFC OCONUS
            NAWIPS
            Regional Headquarters
            Non-Operational
     Frequency*:
            Always
            Sometimes
            Rarely
            One-time event
            Unknown
            Not applicable
     Reference:
     Development Severity:
            1-Critical
            2-Major
            3-Minor
            4-Other
     Entered By*:
     Date Entered*:
     Reporting Site*:
     Subsystem Component:
            ADE
            CAVE
            EDEX
            Other
2. Detail
     Found by*:
     Date Found*:
     Version*:
                                                                                                            Comment [PKP3]: "config version button - who can update?
            TO5
            TO6
            TO7
            TO8
            TO9
            TO10
            TO11
            Release1
     Description*:
     Capture File:
            Saved to FTP Site
            Attached to TTR
            Not yet finished
            None available
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```

Not applicable Computer config*: Comment [PKP4]: what's the "eye" button for? it's nonfunctional for me User's Test Config Non-Standard Configuration Meets minimum AWIPS 2 requirements?* Comment [PKP5]: yes/no Test Case Used*: Comment [PKP6]: short field (~60 chars) Attachments: 3. <u>Disposition</u> Subsystem: System Operations Communications Training Documentation Support Other Target Task Order Date: Forwarded to Raytheon: Yes No Target Task Order: TO9 TO10 TO11 Post-TO11 Raytheon DR #: Comment [PKP7]: add "pending" option Variance:

- 4. Workflow
- 5. Workaround
- 6. <u>Source Code</u>
- 7. Notify
- 8. <u>Links</u>
- 9. History

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Appendix B "awips2dev" and "awips2adm" Access Instruction

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Appendix C T.O. 8 Software Variance

T08 to OB8.1 "black box" variances.

The goal for AWIPS II is to retain forecaster look and feel of AWIPS I. This is important several reasons. However, it doesn't always make sense to mimic the current system exactly. We know several items, if mimicked exactly, would be redone shortly after release 1.0, and, some of these questionable items are costly to mimic. Therefore, we propose to implement the minor deviations in the most cost effect manner with an eye past release 1. Since TO8 is an interim release there should be time to "mimic" if deemed critical after UFE sessions.

Our plan is to generate DRs for the functions we are delivering. These DR's are intended to identify all variances to the exact "black box". The table below contains some of the more obvious differences. A couple of examples of less obvious differences follow the table.

From our perspective many of the items in the table could be considered enhancements, but some people may have a different opinion.

D2D versus CAVE perspective	Description
Scale Independent	Data can be loaded in any scale. CAVE works at the world
	scale and bundle definitions create the various zoom
	windows. D2D scales can be emulated.
Image Combination	Image combination is superseded by CAVE layering. Each
Buttons	image is a separate controllable layer, which enables data
	interrogation of each layer.
"CAVE" menu item	New pull down menu to enable access to new general
	workstation features. (i.e. ADE volume browser) New items
	should be added "outside" current layout (i.e. add a button at
	the end of the menus not in the middle.)
Docked Panes	The docked panes continue looping at the same loop count as
Looping	the main pane loop control was set for. D2D drops frames.
Selecting SCALES	When a new scale is selected the data displayed in the main
	pane is reprojected to the selected scale. D2D clears the
	pane.
Creating New Scales	User will be able to create new SCALES and save them for
	later use as bundles. The SCALES can be anywhere and
	centered anywhere including on the Dateline.
Zoom/Pan differences	The main pane has unlimited Zoom in and Pan. Zoom/pan
	behavior is controlled by bundle settings, which the user can
	change. D2D can be emulated.
Perspectives Bar in	CAVE has a perspectives selection bar below the tool bar.
CAVE	D2D does not have selectable perspectives. This enables
	CAVE to share resources between the various GUI

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	stovepipes. (e.g. D2D, GFE)
Loading Status	CAVE has a sliding scale loading status rather than a cursor
Indicator	change. The user can perform other actions as loading is occurring.
Pop-up Menus from	The pop up menus will have extra items to allow more
Product Legends	operator control of layering. Extra items will be added to the periphery (e.g. top, bottom, side) so that the original layout of buttons is relatively the same.
Color Dialog	The color dialog has a transparency slider for each section. It defaults to full. D2D has no control over transparency. The XML color table has unlimited number of colors and each slot is defines a (RGBA) quad.
General Widget Layout	The ported widgets will have subtle differences in color and style. In some cases the widgets have automatic adjustments
Layout	for alignment and grouping which are different that D2D. The hydro widgets have the most differences.
TextWS startup	The text workstation is fully integrated in CAVE. A new item under "Tools" was added to allow access to the legacy textWS start up widget.
TextWS scripting	The scripting capability is overcome by uEngine scripting. Not a forecaster "severe weather" look and feel but it is a variance.
Maps	Maps can be in shape files or legacy formats. The shape files can be used at the higher resolution.
WarnGen LatLon	Warning Polygon will more closely match the CWA
List	boundaries because of using GIS library functions.
WarnGen Templates	New warning templates in a standard template language.
General Status	Status messages at bottom of workstation will be different
Messages Display	because of new architecture.
Pie Chart/ Watch Face	CAVE has a load status bar.
Procedures – Edit History List - Alter	Edit XML representation of the procedures and history.
Restart Dead D2D	CAVE handles names differently. Destart desen't match
Panes Button	CAVE handles panes differently. Restart doesn't match CAVE model.
Clone and Menu	Menu tear aways are scheduled to be implemented in a later
Tearaways	version of Eclipse RCP.
TextWS – Select User	Selecting User ID is a general CAVE feature that will not be
ID	a available in the TextWS. User is already logged on when
	logging on to CAVE.

Table C.1: T.O. 8 Variances

Here are a couple of the more subtle examples that will be described in the DR's.

1) Contouring:

When data sampling a contour field that has been rendered as an image and interpolation is turned on, the sampling returns the un-interpolated values. D2D returns the interpolated values. The reason for this is CAVE performs image interpolation within the graphics card and D2D interpolates the raw data.

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Functionally, this is not noticeable until the image is zoomed in enough to become pixilated. Feedback from some weather people is that they prefer CAVE because it returns the real data value not some fudged interpolated value.

2) WarnGen warning by polygon:

CAVE generates a lat/lon list for the warning text that is different than D2D. CAVE uses geoTools GIS functions that exactly determine the boundaries of the warning area following the rules for Country Warning Area etc. D2D uses a unique algorithm for determining the lat/lon list that adds unnecessary vertices and the vertices often cross into forbidden areas (i.e. the current implementation is not following the rules precisely.)

Functionally, CAVE is following the warning area rules more exactly but will create a warning text product that is slightly different than D2D.

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Appendix D UFE Reference Information